

# Access-IP OpenVoice

Supplementary information

Telephony & cordless



## Access-IP OpenVoice system is an on-board voicemail solution offering extra features and functionality for Access-IP.

### System types

There is currently a choice of four separate systems:

- OpenVoice 202: 2 voicemail boxes
- OpenVoice 210: 10 voicemail boxes
- OpenVoice 220: 20 voicemail boxes
- OpenVoice 260: 64 voicemail boxes or 200 on Access-IP 510

All versions allow announcement text for groups and departments. Each system offers a different number of voicemail boxes, simultaneous access rights and available recording time.

### OpenVoice features

Many telephone voicemail systems offer limited features and are rarely taken seriously as a useful feature by telephone system users. The Multitone OpenVoice however is rich in features and functionality and is therefore a valuable asset for all Access-IP users.

OpenVoice is fully integrated with the main PBX system, which means that there are no installation issues that have to be solved before the system can be employed. Dependent on system specification, OpenVoice offers either two or four hours of recordable time. This can be further extended by selecting the length of each message, either centrally or by the individual user, allowing more messages to be stored. This and other configurations can be set from the user's handset or remotely, adding yet more flexibility to the system. The system also allows call forwarding to internal or external numbers with welcoming text announcement, giving users more freedom and focus.

OpenVoice can be easily accessed from desk or DECT handsets and also externally i.e. home or mobile. Handset menus become context sensitive when in use and incoming voice messages can be signalled on the displays of both DECT and desk telephones.

A 60 day free of charge trial is available with no restrictions on the range of features. Contact the sales office for further information.

### Key benefits

- Incoming voice messages can be indicated and retrieved on the displays of corded and cordless phones
- Can switch menus to different languages
- Announcement before answering
- Integrated with the PBX
- Two or four hours of recordable time
- Calls can be forwarded

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